

## Covid-19 Hygiene Measures @ Thirty On Grace

Due to the Covid-19 outbreak we put several measures and restrictions in place to guarantee the safety of our guests. We follow the guidelines and recommendations of the *Federal Hotel Association of Southern Africa* (FEDHASA) and the *World Health Organisation* (WHO).

- Rooms and bathrooms have been stripped of all non-essential items in order to meet cleansing and sanitising requirements.
- Rooms will be deep-cleaned after every check-out
- The breakfast buffet has been deleted and breakfast has to be pre-ordered the night before via a menu provided in the room
- Only a limited number of guests are allowed to visit the dining room at a time.
- The use of the pool is prohibited until further notice.
- Hand Sanitizers are made available throughout the house

Please note: In order to avoid spreading the virus we do not allow guests entering our premises with Covid-19 symptoms. You will be asked to sign a form upon arrival that you are free of any of these symptoms and your temperature will be taken

While staying at our premises, we kindly ask you to adhere to the following:

- Regularly and thoroughly clean your hands with an alcohol-based hand rub or wash them with soap and water.
- Maintain at least 1 metre (3 feet) distance between yourself and other persons
- Avoid touching eyes, nose and mouth.
- Seek medical care early if you have fever, cough and difficulty breathing.

### Thirty On Grace Management

- makes sure that all measures are being followed by staff and guests.
- keeps employees updated on actions being taken to reduce risks of exposure to Covid-19 in the workplace.
- provides hand sanitizer and masks for staff and encourage them to use them.

### Thirty On Grace employees

- will wear masks
- are instructed to frequently clean and disinfect objects and surfaces that are touched regularly, using our standard cleaning products and disinfectants.
- are reminded to wash their hands for 20 seconds more frequently
- catch coughs and sneezes in a tissue.
- will immediately be sent home if developing symptoms of Covid-19 and will only be allowed to return after 7 days from onset of symptoms.